



RELOK8 Terms and Conditions

Relok8 (The United Republic Pty Ltd)

Last updated: 28 August 2026

The Client agrees to these terms and conditions without alteration.

A. The Client

A1. The Client is seeking to use the services of RELOK8 (The United Republic PTY LTD).

B. The Service

B1. Relok8 offers a service ("Service") to provide the Client with the expertise and skills of a professional organiser.

B2. The Client shall, subject to the terms of this agreement, be entitled to receive the Service from the date this agreement is executed.

B3. The Client agrees that the Client is only entitled to receive the Service if the Client has paid the \$200 deposit. Full payment of the Fee is required on the day of the packing service, unless an alternative mutual payment agreement has been established in accordance with clause C2.

B4. The Client warrants that all information the Client provides to Relok8 under this agreement is true, correct, current, accurate and complete in all respects.

B5. Relok8 will use its best endeavours to provide a service of the highest possible standard in accordance with the terms of this agreement. However Relok8 does not accept responsibility for circumstances or events beyond Relok8's control.

B6. The Client agrees that it will not transfer or assign any of its rights or obligations under this agreement. This includes, without limitation the obligation for payment and the right to cancel the Service.

B7. Relok8 may transfer or assign its rights and obligations under this agreement at any time without restriction and without the consent of the Client, and upon doing so is relieved of any further obligations under this agreement. This includes, without limitation, if Relok8 sells their business, in which event the Service may be provided by the buyer of the business.

B8. The Client indemnifies and holds Relok8 and its agents, employees, contractors, officeholders and shareholders ("Relok8 Personnel") harmless from and against any and all claims, demands, proceedings, judgments, damages, costs and losses of any nature whatsoever, including reasonable legal fees ("Claims") arising out of, or resulting from, or in connection with circumstances or events that are outside Relok8's control.

B9. Without limiting clause B8, the Client acknowledges and agrees to indemnify Relok8 and Relok8 Personnel even though Relok8 and Relok8 Personnel may be required to work in the Client's private residence, with the Client's possessions and whilst there may be children or pets in attendance.

B10. Any indemnity or release granted by the Client to Relok8 and Relok8 Personnel under this agreement shall be construed as being in favour of Relok8 and any and all of the Relok8 Personnel and being in relation to any Claim which is made against one or more or any of the aforementioned.

B11. Amendments to the terms specified in this agreement may be made by Relok8 from time to time. Any amendments to this agreement will be notified in writing by Relok8 to the Client. All amended terms will automatically be effective immediately. The Client's continued use of the Service shall constitute acceptance of those amendments. If the Client does not agree with such amendments the Client may terminate the agreement with Relok8.

B12. Relok8 reserves the right at all times to alter the Service. In the event Relok8 does make an alteration to the Service, the Client acknowledges that he/she will not be entitled to any compensation. If the Client does not agree with such alterations, the Client may terminate the agreement with Relok8.

C. Payment terms

C1. Relok8 shall not be obliged to provide any Service to the Client until the Client has booked, paid, and Relok8 has received in full, the total fee due under this agreement in respect of the Service ("Fee"), unless an alternative mutual payment agreement has been established between Relok8 and the Client pursuant to clause C2.

C2. Where an alternative mutual payment agreement is established between Relok8 and the Client, the Client acknowledges and agrees he/she is liable to all terms associated with the payment agreement as agreed between Relok8 and the Client, including but not limited to payment of the full Fee due under this agreement.

C3. Upon booking, the Client must pay a deposit of \$200 ("Deposit") to confirm the Service booking. The Deposit will be credited against the final Fee payable for the Service. The Deposit is subject to the cancellation and postponement terms set out in clause E.

D. Privacy

D1. In addition to Relok8's Privacy Policy ("Privacy Policy"), Relok8 may be subject to the Privacy Act 1988 (Cth), including the National Privacy Principles. The Privacy Policy describes the way that Relok8 collects, holds and discloses information about its clients. Relok8 may from time to time vary its Privacy Policy.

D2. Any client whom Relok8 collects personal information about may request access at any time to that personal information provided that Relok8 may charge a reasonable fee for providing such access. Relok8 may refuse to provide such access to information if legally permitted to do so.

D3. Relok8 may collect personal information relating to the provision of the Service, including but not limited to the Client's name, occupation, residential address, postal address, contact telephone number, facsimile number, email address and bank account and other financial details. The collection of personal information may assist Relok8 to provide the Service to the Client.

D4. Relok8 and all the Relok8 Personnel shall not be liable for any Claim resulting from the loss or theft of the Client's personal information records.

D5. Relok8 reserves the right to retain any information provided to it by the Client, provided that Relok8 does not disclose the Client's information except in accordance with this agreement or as required by law.

E. Cancellation or postponement

E1. The below table outlines when a late penalty fee shall be payable where cancellation or amendment of an existing Service booking occurs ("Late Penalty Fee"), and the amount of that Late Penalty Fee:

Time ahead of booking time	Late Penalty Fee
Less than 48 hours	No return of deposit
48 hours – 14 days notice	Deposit moved to a new date
14 days + notice	Deposit returned to client within 14 days

E2. Relok8 shall be entitled to deduct any applicable Late Penalty Fee from the Client's Fee.

E3. If the Client is entitled to a part or full refund of the Fee, Relok8 shall make that refund as soon as practicable after notice of that entitlement is received by Relok8.

F. Confidentiality of Relok8's Information

F1. The Client must not without Relok8's prior written consent divulge or communicate to any person, any document or information:

- in respect of the details of the Service; or
- as to the operation or performance of the Service; or
- which may come to its knowledge in the course of receiving the Service as to the operations, business dealings or financial affairs of Relok8.

F2. This restriction does not apply to any disclosure of information:

- which was already in the public domain;
- which is required by law to be communicated to a person who is authorised by law to receive that information; or
- that is made to a court or tribunal in the course of proceedings.

F3. The Client indemnifies Relok8 and the Relok8 Personnel against all Claims and expenses that Relok8 may incur if the Client breaches this clause F. Relok8 may recover from the Client as a debt due and owing Relok8, any such costs, losses, expenses or damages.

F4. Without in any way whatsoever limiting any other provision of the agreement, the provisions of clause F continue for a period of one (1) year after the termination of this agreement.

G. General

G1. The Service is provided “as is” and “as available” without warranty of any kind. To the maximum extent permitted by law, Relok8 disclaims all express or implied warranties with regard to the Service. Where warranties cannot be excluded under the Australian Consumer Law or similar legislation, Relok8 in its discretion limits its liability to the cost of the Service or the cost of providing the Service again.

G2. This agreement is governed by the laws of Relok8’s resident state, and the Client irrevocably consents to the exclusive jurisdiction of the courts of Relok8’s resident state for purposes of any legal action arising out of or related to the use of the Service or this agreement.

G3. If any provision of this agreement is wholly or partly invalid, unenforceable, illegal, void or voidable, this agreement must be construed as if that provision or part of a provision had been severed from the agreement and the parties remain bound by all of the provisions and part provisions remaining after severance.

G4. No right under this agreement is waived or deemed to be waived except by notice in writing signed by the party waiving the right. A party does not waive its rights under this agreement because it grants an extension or forbearance to the other party.

By booking or using Relok8’s services, the Client agrees to be bound by these Terms and Conditions. Questions can be directed to info@relok8.com.au or +61 0433 925 056.